

Lessons Learned

What we have learned after 30 years
of working on building inclusive lives

One Person at a Time

What are the lessons we have learned?

- **Creating desirable futures are possible for all people**
- **High expectations are needed - Presume Competence**
- **Everyone communicates - listening is the key**
- **Know where you are headed on your journey - person-centered planning**
- **Circles of support - developing a team around the person**
- **Friendship & relationships are at the heart of the matter**
- **Quality support staff working on important issues**

More - what have we learned

- **This is messy and complex work**
- **You need to know the difference between living in a dream and living a dream - they are not the same**
- **Funders/regulators/other stakeholders have a lower tolerance for error and mistakes**
- **Difficult and troubling issues will surface and there must be conversation and discussion**
- **Need to use scarce resources effectively and efficiently**
- **Having the WILL**

One more thing

- There are only two reasons for doing this
 - **It is time**
 - **It is right**